

**COMMUNITY ALARM SERVICE
COST PROPOSALS**

EQUIPMENT PROVISION & MAINTENANCE:	2012 Charges (Not including VAT)	2014 Charges (Not including VAT)	2016 Proposed Charges (Not including VAT)	APPLICABLE TO:
Purchased Alarms	£145.00	£145.00	£145.00	NEW CUSTOMERS ONLY
Lifeline Rental, Monitoring and Maintenance	£3.04 p.w.	£3.25 p.w.	£3.45 p.w.	ALL
Lifeline Monitoring and Maintenance	£1.43 p.w.	£1.53 p.w.	£1.73 p.w.	ALL
Standard Alarm Installation	N/A	£25.00	£30.00	NEW CUSTOMERS ONLY
Call-out fee (<i>in the event of malicious or negligent damage/misuse</i>)	N/A	£80.00	£80.00	ALL
Same-day Installation (<i>urgent referrals</i>)	N/A	£50.00	£50.00	NEW CUSTOMERS ONLY
Additional pendants (<i>only the monitoring value charged currently</i>)	£0.50	£0.65	£0.65	ALL
Lost Pendants. (<i>Currently, only the replacement cost of the pendant is recovered, if not found after 4 weeks.</i>)	£49.95	£65:00	£65:00	ALL
Call-out fee for installation of additional sensors (<i>added to existing alarm equipment</i>)	N/A	£15.00	£15.00	ALL
Equipment Collection charge (<i>i.e. client/support network unable/unwilling to return equipment to local NFDC office upon service cancellation</i>)	N/A	£25.00	£25.00	ALL
ADDITIONAL SENSORS* - WEEKLY RENTAL COSTS (TELECARE LINKED TO ALARM MONITORING):				
SMOKE DETECTOR	N/A	£0.80 p.w.	£0.80 p.w.	ALL
TEMPERATURE EXTREMES SENSOR (HEAT DETECTOR)	N/A	£1.05 p.w.	£1.05 p.w.	ALL
FLOOD DETECTOR	N/A	£1.30 p.w.	£1.30 p.w.	ALL
CARBON MONOXIDE DETECTOR	N/A	£1.55 p.w.	£1.55 p.w.	ALL
EPILEPSY SENSOR **	N/A	£2.70 p.w.	£2.70 p.w.	ALL
ENURESIS SENSOR (requires reattendance due to battery life) **	N/A	£1.25 p.w.	£1.25 p.w.	ALL
SAFE SOCKET	N/A	£0.30 p.w.	£0.30 p.w.	ALL
REPLACEMENT COSTS FOR NON-RETURNED EQUIPMENT UPON CANCELLATION OF SERVICE: FOR ITEMS NOT SPECIFIED BELOW, SEE ABOVE				
Alarm unit power supply cable	£25.00	£25.00	£25.00	ALL
Telephone adaptor for alarm unit	£5.00	£5.00	£5.00	ALL
BT cable	£9.00	£9.00	£9.00	ALL
ADSL filter	£8.00	£8.00	£8.00	ALL

* Any new products provided by the Community Alarm service will be priced (As Above) for additional sensors. The weekly charge will recover the outlay cost to NFDC within 1 year. ** Charge will recover the outlay cost within 2 years